

# Sheriff Hutton Village Hall

Registered Charity No 1169225

## FEEDBACK FORM 2020

**We are always looking at ways to improve our facilities and how we manage them. Any feedback you give is gratefully received.** After your hire, please complete and return to:

**Richard Masefield, Village Hall Bookings, Church View, East End, Sheriff Hutton YO60 6SX (07894 734446).** Alternatively, email as an attachment to: [villagehall@sheriffhutton.co.uk](mailto:villagehall@sheriffhutton.co.uk)

Name and/or Organisation:	
Event:	
Email:	
Telephone (Daytime):	Telephone (Evening):
Date of Hire (including year):	

Area	Rating 0 (terrible) to 10 (excellent)	Reason for rating (what works well, what could be better?)
Main Hall		
Refreshments room		
Kitchen		
Committee room		
Toilets		
Changing rooms		
Stage		
Lighting		
Heating		
Car park		
Outside (incl play area)		
Booking process		
Would you recommend the hall?	Yes/no Please circle	Reason for answer:

## **Any further comments you would like to make?**

### **Complaints**

We are delighted to hear about what we do well and also welcome constructive criticism. We take complaints very seriously and want all hirers to be satisfied with the service we provide.

In the event of a complaint, this will be investigated by the booking secretary in the first instance. If the booking secretary or booking process is the subject of the complaint, the investigation will be passed to one of the hall trustees. The Chairperson of the trustees will be the final arbiter if no satisfactory resolution can be reached by the initial investigation. The Chairperson's decision in this case will be final.